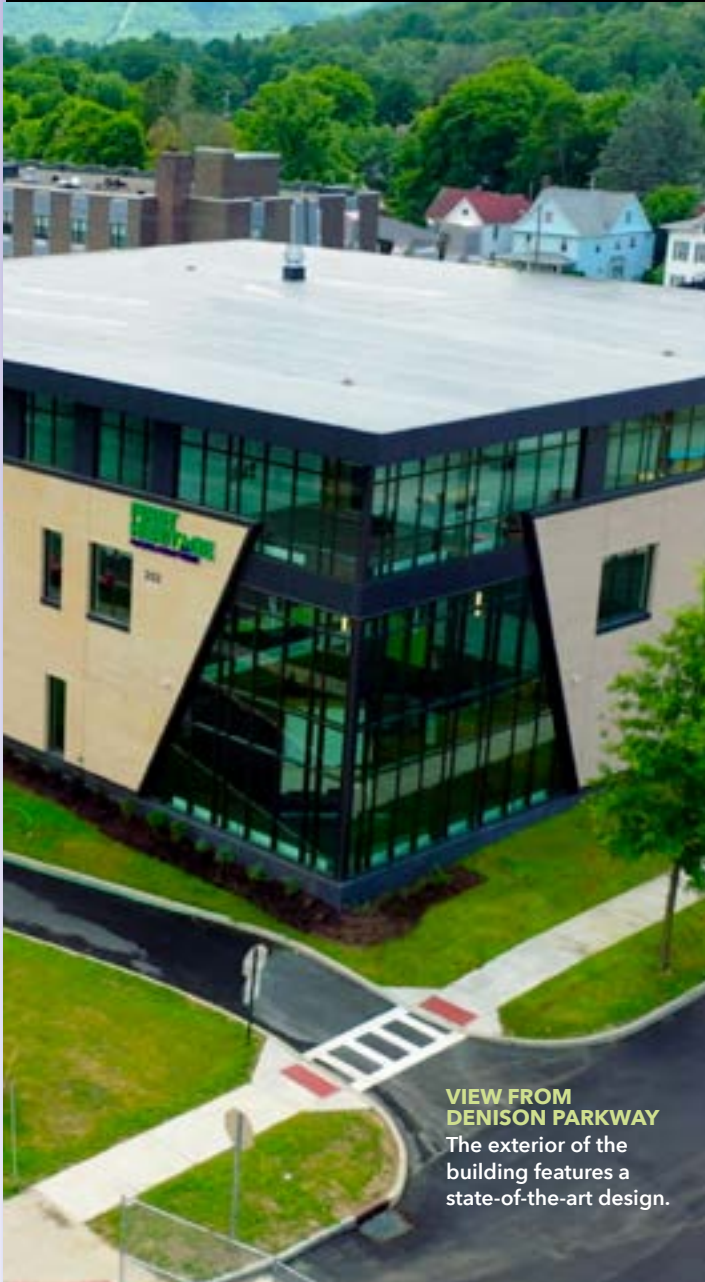


FALL 2020 **SPECIAL EDITION NEWSLETTER**

HQ **TOUR**

FHFCU.ORG



**VIEW FROM
DENISON PARKWAY**

The exterior of the building features a state-of-the-art design.

THE COMMUNITY ROOM

First Heritage is dedicated to its members and the community. The facility features a community room that local groups, businesses and non-profit organizations can use for meetings at no charge. The room features audio and visual support and can hold up to 20 people.



Visit fhfcu.org in the near future for reservation information.

MULTIPLE ATM OPTIONS

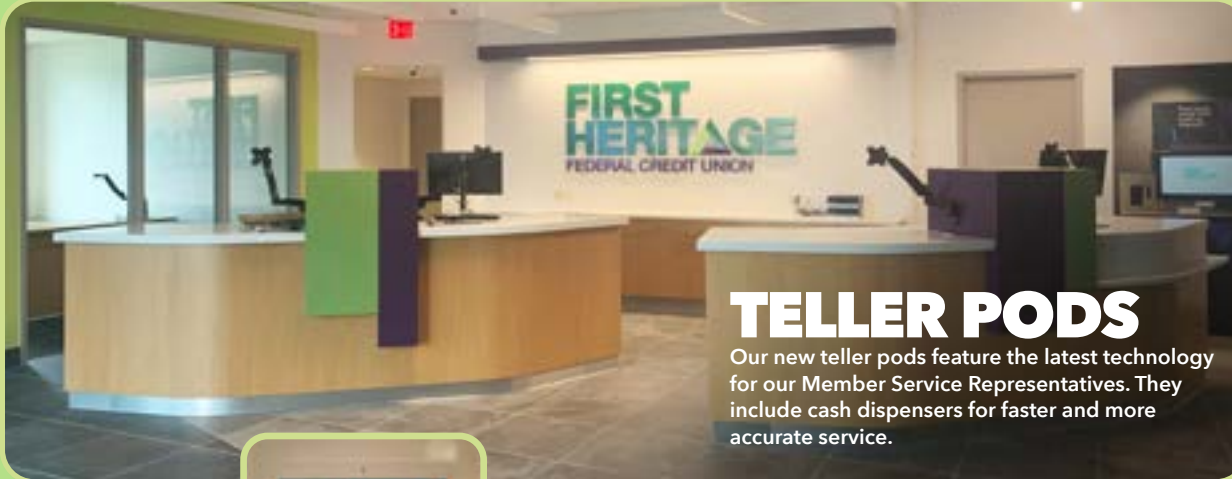
Drive-thru and Walk-up ATMs - you choose whichever you prefer.



DRIVE THRU



This new location features a large drive-thru service for our members. The drive-thru includes three lanes, with two lanes dedicated to providing member service and one lane for our ATM and night drop service.



TELLER PODS

Our new teller pods feature the latest technology for our Member Service Representatives. They include cash dispensers for faster and more accurate service.

TECH BAR

Enjoy our new Tech Bar with iPads to explore technology while you are here.



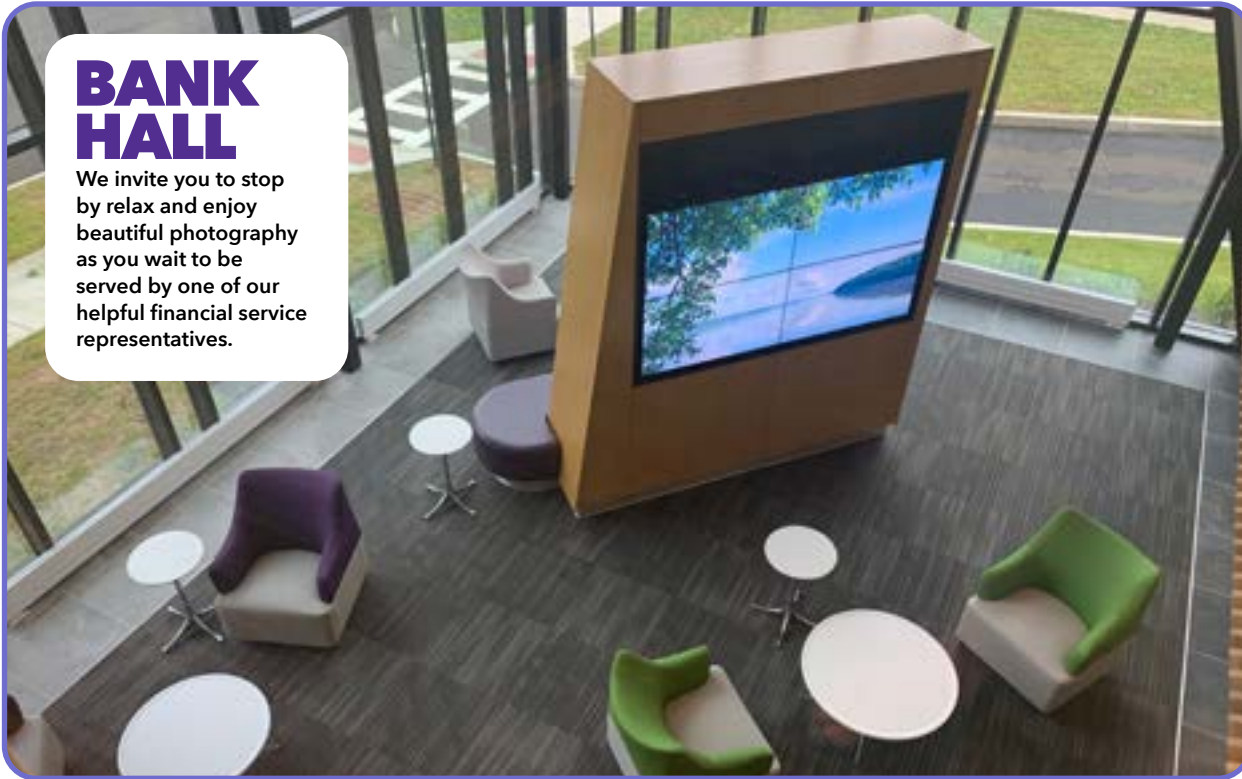
TIME CAPSULE

On May 1, 2020 the Board of Directors and employees dedicated a time capsule to commemorate the building of their new corporate headquarters. The time capsule is to be opened on June 28th, 2070.



BANK HALL

We invite you to stop by relax and enjoy beautiful photography as you wait to be served by one of our helpful financial service representatives.



OUR VISION... OUR STORY... OUR TEAM

The second floor features a community involvement wall as a tribute to our amazing team members who volunteer at several community events each year.



SELF SERVICE COIN MACHINE

Turn your coins into something you really want, like cash!



We hope you enjoy viewing the artwork from local artists on display by the ARTS Council of the Southern Finger Lakes and internal staff photography displayed on our video wall and throughout the entire building.



OF THE SOUTHERN FINGER LAKES

HOLIDAY CLOSINGS:

October 10th & 12th Columbus Day
November 11th Veterans Day
November 26th Thanksgiving
December 5th Dickens Festival (Wellsboro only)
December 25th Christmas Day

**FIRST
HERITAGE**
FEDERAL CREDIT UNION

FHFCU.ORG

Federally insured by NCUA

